

MEDIA RELEASE

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ZINTEL MAKES GOOD CALL ON NZ CONTACT CENTRES

New Zealand contact centres rank among the best in the world, says Zintel Executive Director, Paul Connell.

Announcing the company's sponsorship of the Contact Centre Institute of New Zealand (CCiNZ), Connell said the future looked bright for the local industry.

"The investment made in recent years by New Zealand contact centres in better technology and staff training is really starting to pay dividends," explained Connell.

"The establishment of CCiNZ earlier this year demonstrates the desire by local companies to continue to raise contact centre standards," he added

"As a publicly listed New Zealand company, Zintel is proud to be associated with an organisation that promotes economic growth and jobs in this country, We want to help push back the wave of "off-shoring" contact centres" said Connell.

CCiNZ is a not-for-profit association of contact centres and associated providers. The industry employs more than 20,000 workers across a diverse range of companies within New Zealand.

Zintel is one of New Zealand's leading providers of contact centre solutions.

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About Zintel Group Limited

Zintel Group Limited (www.zintel.co.nz) comprises three businesses providing a broad range of communication technology solutions in Australia and New Zealand. The Communications business offers a range of telecommunications services, specialising in Toll free services. The Enterprise business is a leading provider of integrated communications solutions based around Aastra, Alcatel-Lucent, GMT Workforce Management and Juniper data networking products. The recent inception of Zintel Payments has added payment technology products and services to the Group's capability. Established in 1995 and listed on the NZAX in November 2003, Zintel now employs over 120 staff with offices in Sydney, Auckland, Wellington, Christchurch and Dunedin.